



# Holy Family Memorial

Sponsored by the Franciscan Sisters of Christian Charity

## A Great Place to Work!

*All applicants for employment with Holy Family Memorial must be willing to commit to the following:*



### Our Mission

Holy Family Memorial is a network of health professionals who, rooted in the healing ministry of Jesus Christ, provide services to help individuals and our communities achieve healthier lives.

### Our Vision

Holy Family Memorial, as a network and in partnership with others, will be the clear choice for healthcare in the lakeshore region, recognized as the leader in patient-centered, excellent medical care, while delivering valued outcomes in a Christian environment.

### Our Values

**Christian Environment** - the way we live out our values creates our experience of culture, and we acknowledge the need to shape our culture to ensure our success; this includes the relationship we have with all patients, customers, visitors, physicians, employees, and volunteers

**Stewardship** - responsibly manage and develop human, financial, and physical resources

**Respect** - seek to fully understand the thoughts and ideas of our customers & patients, their families, and all others throughout our network

**Excellence** - accept the challenge of being the best I can be at all times

**Compassion** - promote an atmosphere sensitive to the physical, psychological, social, intellectual, and spiritual well-being of those I serve and all others

**Innovative Care** - ask how I can better serve and care for others through creativity

### Our Expectations

**Excellent Customer Service** - Consistently delivers inspired caring to all patients, customers, and coworkers

**Reliability** - Always prompt, reliable, notifies leader of absenteeism, and maintains excellent attendance

**Performance Improvement** - Actively participates in problem solving, never places blame and constantly displays a "can-do" attitude

**Quality & Efficiency** - Strives to do the best possible work and always completes on a timely basis

**Creativity & Innovation** - Demonstrates creativity and always accepts and offers new & innovative ideas

**Continued Learning** - Constantly reads, attends educational opportunities, and always completes required education on time

**Personal Accountability** - Always demonstrates personal accountability for actions, seeks information when needed, and assumes responsibility for personal growth & development

**Be the best employee you can be by following work rules and code of conduct!**

Yes, if I am hired, I am willing to commit to HFM as indicated above!

Signature \_\_\_\_\_ Date \_\_\_\_\_