



The Right Care at the Right Location: Know Where to Go

Illness and injury typically don't wait for convenient times. As a result, you may find yourself in need of care from someone other than your normal primary care provider. That is where Same-Day Appointments, Walk-in Care and HFM FastCare® come in.

HFM FastCare®, located in Meijer on Manitowoc's west side, offers quick, easy access to care for minor conditions. If your condition warrants more significant care, you will be referred to HFM Walk-In Care or the HFM Emergency Department at the hospital. You will be referred to your primary care provider for any necessary follow-up.

HFM Walk-in Care treats moderate level conditions that are not life-threatening. Appointments are not needed, but you may reserve your spot via the online reservation tool. You may be referred to your primary care provider for follow-up.

The HFM Emergency Department cares for the most serious conditions. These are often life-threatening and may require a hospital stay after stabilization.

***Call the HFM Infectious Disease Hotline at (290) 320-3333 if you are experiencing any COVID-19 symptoms such as fever, cough, shortness of breath or sore throat.**

Service	HFM FastCare®	HFM Primary Care Same-Day Appointment	HFM Walk-In Care	HFM Emergency Department
Use When	Your provider's office is closed or you can't wait for an appointment	You need to see a provider today, but prefer to wait at home	Your provider's office is closed and you can't wait for an appointment	You are experiencing a potentially life-threatening condition
For these conditions:	Cold, flu, sinus infection, pink eye, sore throat*	Cold, flu, sinus infection, pink eye, sore throat*	Cold, flu, sinus infection, pink eye, sore throat*	Difficulty breathing
	Minor cuts	Cuts requiring stitches	Cuts requiring stitches	Open wounds and profuse bleeding
	Allergies	Allergies	Allergies	Severe allergic reaction
	Minor burns and sunburn	Moderate burns	Moderate burns	Severe burns
	Minor skin rash	Moderate skin rash	Moderate skin rash	Severe skin condition
		Sprains or strains	Sprains or strains	Broken bone(s)
	Urinary tract infections	Urinary tract infections	Urinary tract infections	
		Headache	Headache	Severe headache
	Minor stomach upset	Minor stomach upset	Vomiting	Severe stomach pain
	Ear pain	Ear pain	Ear pain	
		Sport or camp physical		
				Chest pain
				Stroke symptoms such as slurred speech, facial droop or sudden numbness or weakness
				Known or suspected overdose
				Poisoning
				Coughing or vomiting blood
				Sudden confusion or disorientation

*Due to COVID-19, if you have any of these symptoms, please call our Infectious Disease Hotline at (920) 320-3333.

